



Lisa Corrente

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Lisa Corrente is a partner in the Litigation Department at Torkin Manes LLP. As part of the firm's Health Law Group, she advises and represents healthcare facilities and health professionals. Lisa provides assistance to long-term care homes, retirement homes, group homes, treatment foster homes and other residential care facilities and their staff members. Lisa advises and represents these clients with respect to ministry inspections and compliance matters; licensing issues; Directors' reviews and appeals; responding to complaints, including professional complaints and discipline proceedings; civil litigation; dealing with CAS verification decisions; tenancy disputes; privacy and requests for access to information; and the resolution of issues concerning residents and their family members.

Lisa also provides advice and representation to various employers on matters such as wrongful dismissal litigation; human rights proceedings; employment standards complaints; preparation of contracts and policies and procedures; negotiating severance packages; compliance with accessibility standards under the AODA; pay equity; privacy and surveillance issues; conducting workplace investigations (e.g. policy violations and employee misconduct, resident abuse and neglect, discrimination and harassment, failure to accommodate and reprisals); and the resolution of workplace disputes.

Lisa has appeared before several courts and tribunals including the Licence Appeal Tribunal; the Health Services Appeal and Review Board; the Health Professions Appeal and Review Board; the Human Rights Tribunal; the Landlord and Tenant Board; the Pay Equity Hearings Tribunal; discipline committees of regulatory colleges; the Superior Court of Justice; the Divisional Court; and the Court of Appeal for Ontario. In 2018, Lisa acted as counsel to a long-term care operator at the public inquiry into the murders committed by a former registered nurse. Lisa is currently assisting long-term care homes and other congregate living settings with matters relating to COVID-19, including with respect to the Long-Term Care COVID-19 Commission.

Lisa is a member of the Canadian Association of Workplace Investigators. She is the past chair of the Ontario Bar Association's health law section and the Canadian Bar Association's national health law section. She is also a recipient of the Ontario Bar Association's Susan Hillary Davidson Memorial Award for Excellence in Health Law. Lisa has been recognized for her work in health law by both Best Lawyers and Who's Who Legal. As well, Lisa remains actively involved in Pro Bono Ontario's legal clinic at Sick Kids Hospital through which she provides free legal services to the families of children at Sick Kids, an initiative which she helped establish in 2009.

Expertise

- ▶ Employment & Labour
- ▶ Health Law
- ▶ Litigation

- ▶ Technology, Privacy & Data Management

Awards & Recognition

- ▶ *Who's Who Legal* - Global Leader in Healthcare (2020)
- ▶ *The Best Lawyers in Canada*® - Health Law (since 2018)
- ▶ In 2018, Lisa was awarded the 2018 Ontario Bar Association Susan Hilary Davidson Memorial Award for Excellence in Health Law.
- ▶ In 2010, Lisa was awarded the Lexpert Zenith Pro Bono Award for her contributions to PBLO at Sick Kids, a free legal service for low-income families whose children are receiving treatment at The Hospital for Sick Children.

Publications & Presentations

- ▶ Jul 29, 2020 | [Novel Coronavirus \(COVID-19\)](#)
Ontario's Long-Term Care COVID-19 Commission Launched Today
- ▶ May 19, 2020 | [Novel Coronavirus \(COVID-19\)](#)
COVID-19 Prompts Another Examination into Long-Term Care
- ▶ Apr 21, 2020 | [Novel Coronavirus \(COVID-19\)](#)
Threats of Civil Claims Add Fuel to the Wild Fire: Protecting Long-Term Care and Retirement Homes Against Legal Liability arising from the COVID-19 Pandemic
- ▶ Mar 31, 2020 | [Novel Coronavirus \(COVID-19\)](#)
New Emergency Powers for Long-Term Care Homes Have Arrived Not a Minute Too Soon
- ▶ Mar 26, 2020 | [Novel Coronavirus \(COVID-19\)](#)
Job-Protected Leave and Financial Support for Employees Unable to Work due to COVID-19 School and Daycare Closures
- ▶ Feb 07, 2019 | [Presentation](#)
Trauma Informed Investigations
Sexual Misconduct in the #MeToo Era, Osgoode Hall Law School/York University
- ▶ Feb 07, 2019 | [Presentation](#)
Recent Health Law by the Case: Bite-sized Jurisprudence
Ontario Bar Association's Institute – Best Practices on Privacy Issues and Working with Experts in Health Law
- ▶ Nov 15, 2018 | [Article](#)
Fire Code Charges Withdrawn Against Foster Home Operator
Torkin Manes LegalPoint
- ▶ Feb 09, 2018 | [Presentation](#)
Current Issues: Medical Assistance in Dying
Speaker, Ontario Bar Association Institute, February 9th 2018
- ▶ Nov 27, 2017 | [Presentation](#)
Increased Oversight and Accountability in Long-Term Care: Bill 160 and Beyond
This is Long-Term Care Conference, November 27, 2017
- ▶ Nov 16, 2017 | [Presentation](#)
Workplace Investigations - Human Rights/Harassment Issues
Legal Issues Affecting Dentists Today, Torkin Manes Health Law Program
- ▶ Oct 18, 2017 | [Presentation](#)
Leadership Challenges in Seniors Care
MA Leadership Program, University of Guelph, October 2017

- ▶ Oct 18, 2017 | Presentation
Medical Assistance in Dying: Retirement Home Sector Update
Ontario Retirement Communities Association, October 2017
- ▶ Jun 14, 2017 | Presentation
Responding to Ministry Inspections: Legal Obligations and Guiding Principles
Torkin Manes Client Seminar, June 2017
- ▶ Jun 14, 2017 | Presentation
Responding to Internal Complaints: Complaints Procedures and the Investigations that Follow
Ontario Association of Residences Treating Youth, June 2017
- ▶ Jun 14, 2017 | Presentation
Recent Developments in Employment Law: An Overview of the Implications for your Agency
Ontario Association of Residences Treating Youth, June 2017
- ▶ Jun 14, 2017 | Presentation
A Trauma-Informed Approach to Violence Investigations: Best Practices for Your Practice
Canadian Association of Workplace Investigators, June 2017
- ▶ May 18, 2017 | Presentation
Canadian Bar Association National Health Law Summit
Co-Chair, May 2017
- ▶ May 09, 2017 | Presentation
Workplace Crisis Management
Torkin Manes Employment and Labour Relations Seminar, May 2017
- ▶ Apr 19, 2017 | Presentation
Medical Assistance in Dying: The Past, the Present and the Future
Ontario Long-Term Care Association and Ontario Retirement Communities Association Together We Care Convention, April 2017
- ▶ Apr 19, 2017 | Presentation
MAiD in Canada
Extendicare National Conference, April 2017
- ▶ Apr 12, 2017 | Presentation
Leading in Times of Calm and Crisis
Panel Moderator, Ontario Long-Term Care Association and Ontario Retirement Communities Association Together We Care Convention, April 2017
- ▶ Mar 22, 2017 | Presentation
The Provincial Advocate for Children and Youth Act: An Overview of Investigations by the Advocate
Ontario Association of Residences Treating Youth, March 2017
- ▶ May 16, 2016 | Newsletter
Physician-Assisted Dying: What Does It Mean for Long-Term Care?
Torkin Manes LegalPoint
- ▶ Apr 06, 2016 | Presentation
Physician Assisted Dying: Is Your Home Ready?
Together We Care Conference
- ▶ Apr 04, 2016 | Presentation
Legal Panel Discussion
Together We Care Conference
- ▶ Nov 20, 2015 | Newsletter
It Doesn't Pay to Delay: Review Officer's Order Rescinded by Pay Equity Hearings Tribunal
Torkin Manes LegalPoint

- ▶ Feb 12, 2015 | Article
Resident abuse and neglect
The Lawyers Weekly
- ▶ Oct 16, 2014 | Article
Workplace Investigations Key Reasons For Hiring An External Investigator
Various situations arising in the workplace can trigger the need for an investigation - depending on the situation, it is often advisable to call in an external investigator.
- ▶ Sep 01, 2014 | Presentation
Issues of Consent & Capacity
Ontario Retirement Communities Association
- ▶ Apr 28, 2014 | Presentation
New Employment Leaves: Helping Families in Need
- ▶ Apr 23, 2014 | Presentation
Legal Considerations for Hiring and Firing
Building Industry and Land Development Association
- ▶ Sep 27, 2013 | Presentation
Alla Salute: Health Law Update
Canadian Italian Advocates Organization
- ▶ Jul 18, 2013 | Article
Ontario's New Legislation Governing Retirement Homes
Interview with The Lawyers Weekly, July 2013.
- ▶ May 16, 2013 | Presentation
Issues of Consent and Advance Care Planning in Long-Term Care
2013 National Health Law Summit: Critical Issues in Health Law, May 2013.
- ▶ Apr 18, 2013 | Presentation
Accommodating Family Status
Torkin Manes Seminar for Employers, Human Resources Professionals and Managers, April 2013.
- ▶ Nov 01, 2012 | Presentation
Sharing Information with the Ministry and LHINS: Can You Protect Your Data from Disclosure to the Public
Ontario Long-Term Care Association Fall Symposium
- ▶ Oct 01, 2011 | Presentation
Accessibility for Ontarians with Disabilities Act, 2005: Obligations for Employers by January 1, 2012
Torkin Manes Seminar for Employers, Human Resources Professionals and Managers
- ▶ Sep 01, 2011 | Article
Broader Public Sector Accountability Act, 2010: The Impact of Increasing Financial Accountability
Journal of Parliamentary and Political Law
- ▶ Feb 01, 2011 | Presentation
Medical Records Law
Lorman Education Services Seminar, Presented by Co-Chairs Barbara MacFarlane and Lisa Corrente.
- ▶ Oct 01, 2010 | Presentation
Regulated Documents under the *Long Term Care Homes Act, 2007*
Ontario Long Term Care Association Fall Symposium
- ▶ Aug 01, 2010 | Article
Industry Braces for Generic Drug Changes
Law Times

- ▶ Jun 01, 2010 | Presentation
The *Retirement Homes Act*, 2010
Ontario Retirement Communities Association's Summer Conference
- ▶ Jun 01, 2010 | Presentation
Don't Pass it On: Managing Pandemic in the Workplace
Torkin Manes Annual Labour Relations and Employment Seminar
- ▶ Apr 01, 2010 | Article
Bill 168 - Is Your Workplace Prepared?
The Law Office Management Association (TLOMA) Newsletter
- ▶ Mar 01, 2010 | Presentation
Dealing with Violence and Harassment in Your Law Firm
The Law Office Management Association (TLOMA)
- ▶ Feb 01, 2010 | Article
Long Term Care Homes Act, 2007 and *Local Health System Integration Act*, 2006
OBA Health Law Institute
- ▶ Nov 01, 2009 | Presentation
New Hires: Get it in Writing
Torkin Manes Annual Business Law Seminar
- ▶ Sep 01, 2009 | Presentation
Residential Tenancies Act, 2006: Obligations of Domiciliary Hostels to Residents and the Ministry
Ontario Homes for Special Needs Association
- ▶ Sep 01, 2009 | Presentation
New Obligations for Employers under Bill 168: Amendments to the *Occupational Health and Safety Act*
Ontario Retirement Communities Association
- ▶ May 01, 2009 | Article
When Push Comes to Shove: How Are We Dealing with Violence and Harassment in the Workplace?
Canadian HR Reporter
- ▶ May 01, 2009 | Presentation
Summit on the Regulation of Genetic Counsellors
The Hospital for Sick Children
- ▶ Apr 01, 2009 | Presentation
Bill 139: Amendments to the *Employment Standards Act* affecting Temporary Workers
Torkin Manes Annual Labour Relations and Employment Seminar
- ▶ Feb 01, 2009 | Presentation
Dealing with Violence and Aggression in the Workplace: Legal Risk Management for Long Term Care Homes
Osgoode Hall Law School
- ▶ Dec 01, 2008 | Presentation
Community Nursing Home - *Port Perry v. O.N.A.*: Failure to Comply with Implicit Disclosure Requirements Render Lay-offs Void *Ab Initio*
Ontario Bar Association Professional Development Seminar
- ▶ Sep 01, 2008 | Article
Family Day: A holiday that's all relative
Torkin Manes Focus
- ▶ Apr 01, 2007 | Article
Transparent Drug System for Patients Act, 2006: The Government's Plan to Improve Ontario's Drug System
Health Matters

- ▶ Jan 01, 2006 | Book
Ontario *Human Rights Code*
Co-author, Canadian Forms & Precedents, Butterworths
- ▶ Oct 01, 2005 | Article
Focus on Labour Relations & Employment Law: Most recent developments
- ▶ Jan 01, 2005 | Article
The Ontario Divisional Court Levels the Playing Field for Retirement Home Operators
Ontario Residential Care Association Newsletter

Memberships

- ▶ Association of Workplace Investigators
- ▶ The Advocates' Society
- ▶ Canadian Bar Association
- ▶ Chair of the Canadian Bar Association's National Health Law Section
- ▶ Canadian Italian Business and Professional Association, Board of Directors
- ▶ Ontario Bar Association - Health Law Section, Past Chair of the Executive

Community Involvement

- ▶ Program Chair, The 2020 Guide to Legal Risk Management in Long-Term Care, York University, Osgoode Professional Development
- ▶ Member of the Steering Committee, Pro Bono Law Ontario at SickKids
- ▶ Member of the Systemic Issues Working Group, Pro Bono Law Ontario at SickKids
- ▶ Team Leader, CIBC Run for the Cure (2004 to 2009)
- ▶ Sponsor, World Vision Foster Child

Credentials

- ▶ Called to the Ontario Bar, 2001

Education

- ▶ J.D., University of Toronto, 1999
- ▶ B.A. (Honours), University of Toronto, 1993